## Struggling with a healthcare issue?



## New services available

Our Mobile Care Coordinators are two registered nurses, backed by a team of registered nurses. They are ready to respond whenever you are struggling with a healthcare issue. The MCC nurses can:

- VISIT YOU AT HOME or in the hospital to assess your care needs.
- BE YOUR GUIDE, coach and advocate for any healthcare issue.
- MAKE APPOINTMENTS so you can be seen as quickly as possible.
- GO WITH YOU to see doctors, to ask questions and to get answers.
- IDENTIFY PROVIDERS for all care needs and second opinions.
- $\bullet$  RESOLVE PROBLEMS with billing, claims and health insurance.
- GET THINGS YOU NEED such as healthcare equipment.
- PROVIDE DECISION SUPPORT when you are thinking about treatments or surgery.
- **EXPLAIN A NEW DIAGNOSIS** to help you make informed decisions.

Who is eligible The services of our Mobile Care Coordinators are available to members of United Steelworkers Local 286 and their covered dependents. All services are free and confidential.



